



EAP Hotline ☎ Program for Association Members

Employee concerns are a common issue for all employers. Many times problems at work stem from personal problems such as mental health, discrimination, domestic conflicts, addictions, financial stress, etc... The direct and indirect costs of such problems can be enormous.

Just as important, employers must be concerned about their exposure to litigation if these issues are not handled properly.

Employee Assistance Plans have long been a valued solution to deal with such problems. For very little cost, employers can make available a vast array of counseling and support that employees can access confidentially, as well as tools to help the organization avoid litigation.

American Counseling & Training goes one more step. In partnership with employer associations, **ACT** offers a unique customized **EAP hotline program** that provides an extraordinary benefit specifically for association members.

Deliverables

- 24 hour hotline for employers and senior management
- Introductory kit providing useful resources
- Periodic training or resource information in mail or email
- Association newsletter content
- Discounted pricing for the optional full EAP employee program.
- Customized workshops available for group meetings

Value to Association

- Additional benefit of membership at very low cost
- Access to hotline for Association management
- Contribution to member loyalty objectives

Value to Members (Employers)

- Easy access to problem resolution 24/7
- Helps avert employee issues before they get out of hand
- Avoid employee discrimination claims and other potential litigation
- Useful resources and training information provided.

Cost

- Generally dependent on the numbers of member/employers and the expected utilization rate
- Typically \$3.00 per member per month (paid annually at \$36.00 each)
- With a membership roster, ACT will provide an exact quote
- Workshops: 2 hour workshops at \$250.00
½ Day workshops at \$500.00
(plus travel expenses)

American Counseling & Training EMPLOYEE ASSISTANCE PROGRAMS

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