

EAP Hotline ☎ Program for Association Members

Employee concerns are a common issue for all employers. Employee problems at work routinely stem from personal issues such as mental health, discrimination, domestic conflicts, addictions, financial stress, etc... The direct and indirect costs can be enormous for employers, including; Productivity, Employee Retention, Morale, and Attendance.

Just as important, employers must be concerned about litigation their organization is exposed to if these issues are not handled properly, as well as dealing with governmental regulations.

Employee Assistance Plans are a valued solution to deal with these issues. For very little cost, employers can make available a vast array of counseling and support that employees can access confidentially, as well as tools to help avoid litigation.

American Counseling & Training goes one more step. In partnership with employer associations, ACT offers a unique customized **EAP hotline program** that provides an extraordinary benefit to association members.

Deliverables

- 24 hour hotline for employers and senior management
- Training documents to meet OSHA and BOLI requirements
- Periodic training or resource information in mail or email
- Discounted pricing for the optional full EAP employee program.
- Customized workshops available for group meetings

Value to Association

- Bring EAP programs to small underserved companies
- Value added services at very low cost
- Access to hotline for Association management
- Contributes to member loyalty objectives

Value to Members (Employers)

- Easy access to problem resolution
- Address employee issues before they get out of hand
- Avoid employee discrimination claims and potential litigation
- Useful resources and training information provided.

Cost

- Generally dependent on the numbers of member/employers and the expected utilization rate
- Typically \$5.00 per association member per month (paid annually at \$60.00 each)
- We are happy to provide an exact quote on review of a membership list.

American Counseling & Training EMPLOYEE ASSISTANCE PROGRAMS

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